



**LIMITED WARRANTY** We warrant that this product is free from defects in material or workmanship under normal use and maintenance. We will, at our option, repair or replace any defective product or defective part covered by the Limited Warranty, free of charge at any authorized Servicing Dealer/Center using OEM replacement parts, subject to the limitations and exclusions described below.

**Limited Warranty Period.** We will warrant the product to the original retail purchaser from the date of retail purchase for the applicable period of time shown on the chart below.

**What is NOT covered.** This Limited Warranty does not cover:

- (a) Normal wear parts (parts and items that normally wear out with use), including without limitation spark plugs, bulbs, filters, lubricants, starter cords, belts, blades, and blade adapters are covered if they are defective. However, if such parts need replacement simply because they have worn out, then such replacement is not covered by this warranty, nor is damage due to normal wear, such as abrasion to mower decks, tires punctured by an external source, natural discoloration of materials, or dulling or damage to blades due to contact with abrasives, rocks, rods, or other foreign objects.
- (b) Engine or component damage caused by mismatched pitch or gauge of bar, chain or sprockets, or by improper chain filing, maintenance procedures, chain adjustments, or cutting habits
- (c) Emissions control equipment and components to the extent regulated by the U.S. Environmental Protection Agency or similar government agencies. These are covered by a separate emission control warranty contained in the operator's manual packet.
- (d) Depending on the product, there is either NO WARRANTY or a reduced warranty if the product is used for commercial, non-residential, or rental purposes and, in such circumstances, this Limited Warranty is offered instead of and replaces any warranty regime provided by law. Please refer to the chart below.
- (e) Damage, malfunctions or failures resulting from abuse or neglect of the product related to or including any of the following:
  - i. Failure to provide or perform required maintenance services as prescribed in the owner's manual.
  - ii. Abuse, misuse, neglect, modifications, alterations, normal wear, improper servicing, use of unauthorized attachments, lack of lubrication or engine failure, due to the use of oils that do not meet Engine manufacturer's specifications.
  - iii. Use of gasohol (fuel containing ethanol), containing methanol (fuel containing wood alcohol). Ethanol fuel E15 or E85 is NOT approved for use in Husqvarna products. Using E15 or E85 fuel will cause major engine damage which is NOT covered by this Husqvarna warranty. Note: Gasohol (fuel containing ethanol), which contains a maximum 10% ethanol (grain alcohol) is approved. The prescribed mixing ratio of gasoline to oil is 50:1 and is listed on the Husqvarna oil label and covered in your owner's manual.
  - iv. Damage caused by old fuel, stale fuel, or bad fuel.
  - v. Use of ether or any starting fluids.
  - vi. Pressure cleaning or steam cleaning the product.
  - vii. Use of spark plugs other than those meeting emission performance requirements listed in the owner's manual.
  - viii. Tampering with engine speed governor or emission components, or running engines above specified and recommended engine speeds as in your owner's manual.
  - ix. Operation of the unit with improperly installed, removed, or modified cutting shields, guards or safety devices.
  - x. Any removed, damaged air filter, excessive dirt, abrasives, salt water, moisture, corrosion, rust, varnish, stale fuel, or any adverse reaction due to incorrect storage procedures...
- (f) Damage or failures due to improper set up, pre-delivery service or repair service by anyone other than an authorized servicing dealer during the warranty period.
- (g) Damage caused by use of gasoline containing more than 10% (E10) ethanol content (e.g. E15, E25, E30, E50, E85), use of ether or similar starting fluids, or stale fuel.
- (h) Damage caused by dirt contaminated grease or oil, use of incorrect type of grease or oils, failure to comply with regular greasing intervals, water or moisture damage, and, or improper storage
- (i) Sprayers pumping or spraying caustic or flammable materials, lack of broken strainers, or continued use of product after initial operational problem or failure occurs.
- (j) First-sale units with a date of manufacture greater than 12 months will NOT carry a battery warranty.
- (k) Riding mowers, Zero Turn Mowers, and Walk Mowers that have batteries for starting purposes, the battery is not covered under warranty if the battery is discharged.
- (l) Scratch & Dent purchases and prior model year sales including discounted units (from Husqvarna directly or transferred from Dealer to Dealer) there is no battery warranty provided on scratch & dent units.



**Your Responsibilities.** To preserve your rights under this Limited Warranty, you must exercise reasonable care and use of the product, including following the preventive maintenance, storage, and fuel and oil usages as prescribed in the operator's manual. Failure to perform required maintenance as described in the operator's manual will void this warranty. Any adjustment (e.g. to the throttle cable or belt guides) after the first ninety days of purchase and any preventive maintenance as outlined in the operator's manual are NOT covered by this warranty. In addition, you must cease using the product immediately upon any failure or damage, and take the product to an authorized servicing dealer prior to any further use.

**WARRANTY EXCLUSIONS, DISCLAIMERS, AND LIMITED RIGHTS.** WE WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. YOUR REMEDY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT OR PART. AT OUR DISCRETION. THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE SET FORTH HEREIN. ANY WARRANTY IMPLIED BY STATE LAW (WHETHER OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR OTHERWISE) IS HEREBY DISCLAIMED; WHERE SUCH A DISCLAIMER IS NOT PERMITTED BY LAW, THEN SUCH IMPLIED WARRANTY IS LIMITED FOR THE DURATION OF THE APPLICABLE LIMITED WARRANTY PERIOD LISTED IN THE CHART BELOW. SOME LOCALITIES, INCLUDING THE PROVINCE OF QUEBEC, DO NOT ALLOW EXCLUSIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS BASED ON YOUR LOCALITY.

**How to obtain service.** To obtain warranty service, you must take your product to an authorized Servicing Dealer/Center. To find your nearest authorized Servicing Dealer /Center, visit our website and use the Dealer Locator feature, or call 1-800-487-5951 or 1-800-805-5523 from 8:00 AM to 7:00 PM EST. Any costs to transport or ship the product are your responsibility. You must present proof of purchase (including date, product model and serial number) to an authorized Servicing Dealer /Center for warranty service. Proof of purchase rests solely with you. You may register your product using our online product registration site to help ensure that you are notified of important product information. However, registering your product is not a condition of warranty service.

[www.redmax.com](http://www.redmax.com)

Warranty 2020

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## RedMax Wheeled Warranty Chart 2020

| <i>Wheeled Products Specific</i>                        | <i>Consumer<br/>(personal, household use)</i> | <i>Commercial<br/>(any commercial, professional, agricultural,<br/>institutional or income producing use)</i> |
|---|---|---|
| RZT48x, RZT54x, RZT61x - Zero Turn Mowers               | 4 Years or 400 hours                          | 4 Years or 400 hours  |
| CZT52, CZT61 - Zero Turn Mowers                         | 4 Years or 750 hours                          | 4 Years or 750 hours  |
| CZT54L, CZT60L - Zero Turn Mowers                       | 5 Years or 1250 hours                         | 5 Years or 1250 hours   |
| CZT54x, CZT60x, CZT72x - Zero Turn Mowers               | 5 Years or 1500 hours                         | 5 Years or 1500 hours   |
| CWP21, RWP21, RWRH21                                    | 2 Years                                       | 2 Years   |
| <i>Wheeled Products Specific</i>                        | <i>Consumer<br/>(personal, household use)</i> | <i>Commercial<br/>(any commercial, professional, agricultural,<br/>institutional or income producing use)</i> |
| RZT42, RZT48, RZT54 - (Zero Turn Mowers), Lawn Tractors | 3 Years                                       | No Warranty   |
| Lawn Mowers (Push or Walk)                              | 3 Years                                       | No Warranty   |
| Snowthrowers  | 3 Years                                       | 90 Days   |

## RedMax Handheld Warranty Chart 2020

| <i>Battery Powered Handheld Products<br/>(Including corresponding Battery &amp; Charger)</i>  | <i>Consumer<br/>(personal, household use)</i> | <i>Commercial<br/>(any commercial, professional, agricultural,<br/>institutional or income producing use)</i> |
|---|---|---|
| BHT250PD60, BTR250PL, BHB250P; Battery BLi200ZR,<br>Charger QC330ZR   | 3 Years                                       | 2 Years   |
| <i>Handheld Products Specific</i>   | <i>Consumer<br/>(personal, household use)</i> | <i>Commercial<br/>(any commercial, professional, agricultural,<br/>institutional or income producing use)</i> |
| Chain Saws - GZ381, GZ500, GZ550, GZ360   | 2 Years                                       | 90 Days   |
| Chain Saws - GZ4350, GZ3500T, GZ5000, GZ7100, G9000   | 2 Years                                       | 1 Year  |
| HB280VK, HB281  | 2 Years                                       | 90 Days   |
| All other Handheld products, including: CHTZ series, CHT220, CHT220L,<br>PSTZ2260S, EBZ5150 series and Split Boom Attachments (HES-EX850,<br>ECA850, HEC-EX850) | 2 Years                                       | 2 Years   |

## RedMax Warranty Chart 2020

| <i>Other Products, Parts, and Accessories</i>   | <i>Consumer<br/>(personal, household use)</i> | <i>Commercial<br/>(any commercial, professional, agricultural,<br/>institutional or income producing use)</i> |
|---|---|---|
| Sprayers  | 5 Years / 1 Year on wear parts                | 5 Years / 1 Year on wear parts  |
| Dump Carts, Lawn Sweepers, Push/Tow Spreaders, Other Wheeled<br>Attachments   | 2 Years                                       | 90 Days   |
| Collection Systems and Baggers  | 1 Year  | 90 Days   |
| All other accessories (e.g., bars, chains, carrying cases, personnel protective<br>equipment, tools, trimmer heads, trimmer guards, etc.) | 90 Days                                       | 30 Days   |
| Parts (e.g., belts, blades, starter covers, starter springs, etc.)  | 30 Days                                       | 30 Days   |

**RedMax Warranty Chart 2020 593 35 70-01 IR**

**Warranty information:** Additional warranty information can be located on our website at [www.redmax.com/us/support/warranty-coverage/](http://www.redmax.com/us/support/warranty-coverage/)

**Product Registration:** Please register your product at [www.redmax.com](http://www.redmax.com). Go to 'Support' then 'Product Registration'. You may call 1-800-487-5951 (US) or 1-800-805-5523 (Canada) to have your product registered. Please have all product information ready prior to calling Consumer Support. Thank you for choosing Redmax.

**Additional Warranty notes**

**Battery:** Lead Acid Batteries only: 180 days

**CZTL and CZTx products:** Limited Lifetime Warranty on CZTL / CZTx Frame, CZTx only Spindle Housing, & CZTx only Leading Edge of Deck is for the life of the product or seven (7) years after the last date of the complete unit's final production, whichever comes first.

**Engines (4 stroke):** Briggs & Stratton, Honda, Kawasaki, and Kohler engines are warranted by the engine manufacturer.  
All other engines are warranted by Redmax. Three (3) years warranty.  
Zero Turn Mowers with **Yamaha Engines** - three (3) years.

**Handheld products:** Handheld ignition modules, fabricated decks and trimmer shafts all have a "Limited Lifetime Warranty," and are warranted for the life of the product or 7 (seven) years after the product's final production run, whichever comes first. Pole Saws and Pole Hedge Trimmers are excluded from the Shaft "Limited Lifetime Warranty." Parts only, no labor.

**Lawn Tractors:** frame, chassis, and cast iron front axle have a five year consumer warranty.

**Rental Warranty:**

All Handheld Products, the rental warranty time period is 90 days.  
Snowthrowers, the rental warranty time period is 90 days.  
All other products do not have a rental warranty coverage.

**Residential Zero-Turn Mower and Tractor Decks:**

Steel reinforced stamped deck shell only - 10 Year Limited Warranty.

Fabricated deck shell and Steel Guard deck shell - Limited Lifetime Warranty.

Limited to the original purchaser and is non-transferable. Replacement is limited to a maximum of two (2) deck shells. Parts and labor are included during the standard product warranty period (see above). Labor is excluded after the standard product warranty expires.

Mechanical components are not covered. Damage to cutting equipment by way of contact with rocks, sand or other objects, rust & corrosions, and natural discoloration of paint or other materials due to ultraviolet light are not covered.

**Snow Throwers:** Aluminum auger gear box has a 5 year warranty.

Cast iron impeller and cast iron gear box has a 10 year warranty.

Transmissions: Hydro-Gear warrants transmission for three (3) years consumer use, parts and labor.

**Transmissions:**

RZT - (EZT Integrated transmission - ZT2200): Hydro-Gear warrants transmission for three (3) years consumer use, parts and labor.

RZTx - (ZT3100 transmission): Hydro-Gear warrants transmission for two (2) year commercial use and two (3) years consumer use, parts and labor.

CZTL - (ZT3400 transmission): Hydro-Gear warrants transmission for three (3) years, parts and labor.

CZTx - (Pump & Wheel Motor or ZT5400 transmission) three (3) year warranty. Hydro-Gear warrants transmission for three (3) years, parts and labor.

Snow Throwers and Tractors: Hydro-Gear warrants transmission for three (3) years consumer use, parts and labor.

All other transmissions are warranted by Redmax as follows:

Peerless - three (3) years.

General Transmission - two (2) years. General Transmission CVT belt - ten (10) years.

Tuff Torq - three (3) years. Parts and labor.

**Zero Turn Mowers** - RZTx, CZTL, CZTx: Warranty period is limited to whichever limit occurs first, years of operation or hours of operation.