



**What is covered.** We warrant that this product is **free from defects in material or workmanship** under normal use and maintenance. Certain components, such as normal wear parts, engines, and transmissions are excluded from this warranty. We will, at our option, repair or replace any defective product or part covered by the Limited Warranty, free of charge at any authorized Servicing Dealer/Center using OEM replacement parts, subject to the limitations and exclusions described below.

**Limited Warranty period.** We will warrant the product to the original retail purchaser from the date of retail purchase for the applicable period of time shown on the chart below.

**What is NOT covered.** This Limited Warranty does not cover:

- (a) Engines and transmissions, except as noted on the chart below; a separate warranty provided with your product might apply.
- (b) Normal wear parts (parts and items that normally wear out with use), including without limitation spark plugs, bulbs, filters, lubricants, starter cords, belts, blades, and blade adapters are not covered, nor is damage due to normal wear, such as abrasion to mower decks, tires punctured by an external source, natural discoloration of materials, or dulling or damage to blades due to contact with abrasives, rocks, rods, or other foreign objects.
- (c) Emissions control equipment and components to the extent regulated by the U.S. Environmental Protection Agency or similar government agencies. These are covered by a separate emission control warranty contained in the operator's manual.
- (d) Depending on the product, there is either NO WARRANTY or a reduced warranty if the product is used for commercial, non-residential, or rental purposes and, in such circumstances, this Limited Warranty is offered instead of and replaces any warranty regime provided by law. Please refer to the chart below.
- (e) Damage related to abuse, misuse, neglect, modifications, alterations, use of unauthorized attachments, improper storage, or lack of lubrication or engine failure due to the use of oils that do not meet engine manufacturer's specifications, pressure cleaning or steam cleaning the product, excessive dirt, abrasives, salt water, moisture, corrosion, rust, or varnish. Failure to perform required maintenance as described in the operator's manual will void this warranty.
- (f) Damage or failures due to improper set up, pre-delivery service or repair service by anyone other than an authorized servicing dealer during the warranty period.
- (g) Damage caused by use of gasoline containing more than 10% (E10) ethanol content (e.g. E15, E25, E30, E50, E85), use of ether or similar starting fluids, or stale fuel.
- (h) Damage to sprayers from using caustic or flammable materials in the sprayer, or lack of or broken strainers.

**Your Responsibilities.** To preserve your rights under this Limited Warranty, you must exercise reasonable care and use of the product, including following the preventive maintenance, storage, and fuel and oil usages as prescribed in the operator's manual. Any adjustment (e.g. to the throttle cable or belt guides) after the first thirty days of purchase and any preventive maintenance as outlined in the operator's manual are NOT covered. In addition, you must cease using the product immediately upon any failure or damage, and take the product to an authorized servicing dealer prior to any further use.

**WARRANTY EXCLUSIONS, DISCLAIMERS, AND LIMITED RIGHTS.** WE WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. YOUR REMEDY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT OR PART, AT OUR DISCRETION. THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE SET FORTH HEREIN. ANY WARRANTY IMPLIED BY STATE LAW (WHETHER OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR OTHERWISE) IS HEREBY DISCLAIMED; WHERE SUCH A DISCLAIMER IS NOT PERMITTED BY LAW, THEN SUCH IMPLIED WARRANTY IS LIMITED FOR THE DURATION OF THE APPLICABLE LIMITED WARRANTY PERIOD LISTED IN THE CHART BELOW. SOME LOCALITIES, INCLUDING THE PROVINCE OF QUEBEC, DO NOT ALLOW EXCLUSIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS BASED ON YOUR LOCALITY.

**How to obtain service.** To obtain warranty service, you must take your product to an authorized Servicing Dealer/Center. To find your nearest authorized Servicing Dealer/Center, visit our website and use the Dealer Locator feature, or call 1-800-487-5951 from 8:00 AM to 7:00 PM EST. Any costs to transport or ship the product are your responsibility. You must present proof of purchase (including date, product model and serial number) to an authorized Servicing Dealer/Center for warranty service. Proof of purchase rests solely with you. You may register your product using our online product registration site to help ensure that you are notified of important product information. However, registering your product is not a condition of warranty service.

# Redmax Warranty Chart 2018

Product	Warranty Period	
RZT54x, RZT61x - Zero Turn Mowers	4 Years or 400 hours	
CZT52, CZT61 - Zero Turn Mowers	4 Years or 750 hours	
CZT48x, CZT54x, CZT60x - Zero Turn Mowers	5 Years or 1500 hours	
CWP21, RWP21, RWRH21	2 Years	
Battery Powered Handheld Products (Including corresponding Battery & Charger)		
BHT250PD60, BTR250PL, BHB250P; Battery BLi200ZR, Charger QC330ZR	2 Years	
Handheld Products Specific	Consumer (personal, household use)	Commercial (any commercial, professional, agricultural, institutional or income producing use)
Chain Saws - GZ381, GZ500, GZ550, GZ360	2 Years	90 Days
Chain Saws - GZ4350, GZ3500T, GZ5000, GZ7100, G9000	2 Years	180 Days
HB280VK, HB281, EBZ5150, CHT220, CHT220L	2 Years	90 Days
All other Handheld products	2 Years	2 Year
Wheeled Products Specific	Consumer (personal, household use)	Commercial (any commercial, professional, agricultural, institutional or income producing use)
RZT42, RZT48, RZT54 - (Zero Turn Mowers), Lawn Tractors	3 Years	No Warranty
Lawn Mowers (Push or Walk)	3 Years	No Warranty
Other Products, Parts, and Accessories	Consumer (personal, household use)	Commercial (any commercial, professional, agricultural, institutional or income producing use)
Dump Carts, Lawn Sweepers, Push/Tow Spreaders, Other Wheeled Attachments	2 Years	90 Days
Collection Systems and Baggers	1 Year	90 Days
All other accessories (e.g., bars, chains, carrying cases, personnel protective equipment, tools, trimmer heads, trimmer guards, etc.)	90 Days	30 Days
Parts (e.g., belts, blades, starter covers, starter springs, etc.)	30 Days	30 Days
Additional Warranty notes		
<b>Battery:</b> Lead Acid Batteries only: 180 days		
<b>CZT and CZTx products:</b> Limited Lifetime Warranty on CZT / CZTx Frame, CZTx only Spindle Housing, & CZTx only Leading Edge of Deck is for the life of the product or seven (7) years after the last date of the complete unit's final production, whichever comes first.		
<b>Engines (4 stroke):</b> Briggs & Stratton, Honda, Kawasaki, and Kohler engines are warranted by the engine manufacturer. All other engines are warranted by Redmax. Two (2) years warranty.		
<b>Handheld and Tiller products:</b> Handheld ignition modules, tiller tines, fabricated decks, and trimmer shafts all have a "Limited Lifetime Warranty," and are warranted for the life of the product or 7 (seven) years after the product's final production run, whichever comes first. Pole Saws and Pole Hedge Trimmers are excluded from the Shaft "Limited Lifetime Warranty."		
<b>Lawn Tractors:</b> frame, chassis, and front axle have a five year consumer warranty.		
<b>Rental Warranty:</b> All Handheld Products, the rental warranty time period is 90 days. Snowthrowers, the rental warranty time period is 90 days. All other products do not have a rental warranty coverage.		
<b>Residential Zero-Turn Mower and Tractor Decks:</b> <u>Steel reinforced stamped deck shell only</u> - 10 Year Limited Warranty. <u>Fabricated deck shell and Steel Guard deck shell</u> - Limited Lifetime Warranty. Limited to the original purchaser and is non-transferable. Replacement is limited to a maximum of two (2) deck shells. Parts and labor are included during the standard Product warranty period (see above). Labor is excluded after the standard Product warranty expires. Mechanical components are not covered. Damage to cutting equipment by way of contact with rocks, sand or other objects, rust & corrosions, and natural discoloration of paint or other materials due to ultraviolet light are not covered.		
<b>Transmissions:</b> RZT - (EZT Integrated transmission - ZT2200): <u>Hydro-Gear</u> warrants transmission for two (2) years consumer use, parts and labor. RZTx - (ZT3100 transmission): <u>Hydro-Gear</u> warrants transmission for one (1) year commercial use and two (2) years consumer use, parts and labor. CZT - (ZT3400 transmission): <u>Hydro-Gear</u> warrants transmission for two (2) years, parts and labor. CZTx - <u>Hydro-Gear</u> warrants the pumps for two years commercial use. Snow Throwers and Tractors: <u>Hydro-Gear</u> warrants transmission for two (2) years consumer use, parts and labor. All other transmissions are warranted by Redmax as follows: Peerless - three (3) years. General Transmission and Tuff Torq - two (2) years. General Transmission CVT belt - ten (10) years.		
<b>Zero Turn Mowers - RZTx, CZT, CZTx:</b> Warranty period is limited to whichever limit occurs first, years of operation or hours of operation.		
<b>Redmax Warranty Chart 2018 593 35 70-01 R1</b>		
<b>Product Registration:</b> Please register your product at <a href="http://www.redmax.com">www.redmax.com</a> . Go to 'Support' then 'Product Registration'. You may call 1-800-487-5951 (US) or 1-800-805-5523 (Canada) to have your product registered. Please have all product information ready prior to calling Consumer Support. Thank you for choosing Redmax.		