

<input checked="" type="checkbox"/> Action required:	<input type="checkbox"/> Sold	<input checked="" type="checkbox"/> Not sold
<input checked="" type="checkbox"/> Only if encountered		
<input type="checkbox"/> Information only		

## SB, Missing OM, BCZ350S, 2018-06

### Affected models

Model	PNC	Serial Range	
		Start	End
BCZ350S	966 78 07-01	17 36 00001	18 22 00001

### Affected market(s)

All.

### Description

Some products produced Sept 2017- May 2018 are missing the operator's manual (OM) in the box.

### Action

	Product sold to end user	Residual inventory not yet sold
<b>What is required:</b>	-	Check if OM is missing
<b>When to do:</b>	If encountered	At Pre-Delivery Inspection
<b>What to do:</b>	Check if OM is missing. If missing, print the OM from the Husqvarna support site or contact Husqvarna and order OM from the factory.	
<b>How to do:</b>	When doing PDI (Pre Delivery Inspection) check if OM is in the box, add the correct one if not present	

### Additional information

Use the Husqvarna support site to download the correct OM to print.

Or if the factory printed OM is needed, please contact:

[Rojsagspack.Husqvarna@husqvarnagroup.com](mailto:Rojsagspack.Husqvarna@husqvarnagroup.com)

Subject of the e-mail:

- "OM request according to SB"

Info needed in the e-mail:

- Part number of OM (can be found in Web EC on the support site)
- Quantity of OM:s needed
- Address to send the OM:s to

### Revision History

Rev.	Date	Order id.	Description
A	2018-07	SB-2835	Created