Service Bulletin B2180004A-15



Action Required:		
Sold Not Sold		
Only If Encountered		
Information Only		

SB, Loose Oil Drain Adapter, RedMax Zero Turn Mowers Equipped with Kawasaki Twin Cylinder Engines, RZT42, RZT48, 2018-04

Affected Models

Model	PNC	Serial Range Start	Serial Range End
RZT42	967671901	030117C000001	111117C999999
RZT48	967672001	030117C000001	111117C999999

Affected Market(s)

US, Canada, Australia.

Description

The oil drain adapter may not have been sufficiently tightened. Loose adapters may leak oil resulting in spillage on engine plate and/or loss of oil. Insufficient oil may cause engine failure.

	Product sold to end users	Residual inventory not yet sold	
What is required	Only if encountered	Inspection	
When to do	At first service	At pre-delivery inspection	
What to do	Check engine drain adapter with a wrench to ensure it is sufficiently tightened		
How to do	See "Additional information"		

Warranty Reporting Information

A warranty claim must be filed for each unit serviced, even if service is labor only. Please include full serial number. All claims must be sent through our warranty process using only the information listed below:

Field	Selection or Entry
Claim Type (inventory)	04 – Requested by Factory
Claim Type (end users)	01 – Warranty
Failure Description	Service Bulletin # B2180004A-15
Component code	206 – Oil Hose
Defect code	19 – Loose
Symptom code	-
Labor Allowance	3 units (18 minutes)

RedMax®

Service Bulletin B2180004A-15

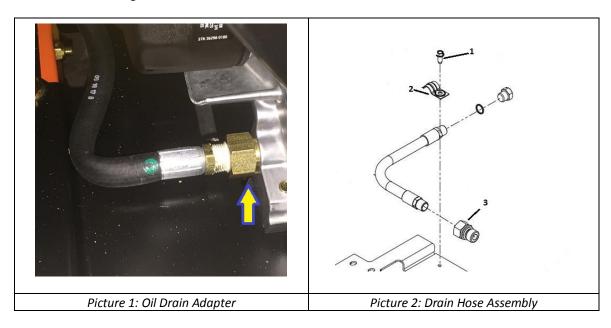
Action Required:		
Sold Not Sold		
Only If Encountered		
Information Only		

Additional Information

Instructions for service

Tools/equipment needed:

- 1. 1" Open end wrench
- 2. 3/8" wrench
- **Step 1**. Check tightness of oil drain adapter (picture 1) using a 1" open ended wrench.
 - If loose proceed to step 2.
 - If tight, no further action is needed.



Step 2. If adapter is loose refer to picture 2.

- Remove self-tapping screw (item 1) and clamp (item 2) to allow hose to rotate with adapter.
- Tighten adapter (item 3) until secure.
- Position hose in original position and secure with screw and clamp.

Revision History

Revision	Date	Description
Α	1-2018	Created