

SB, Sticking or jammed throttle, RedMax BCZ250S, BCZ260S, BZC260TS, EXZ260S-PH, SRTZ260F, 2019-03

Affected models

Model	PNC	Serial Range	
		Start	End
BCZ250S	967668801	2017-06	-
BCZ260S	967194301	2018-02	-
BZC260TS	967194302	2018-02	-
EXZ260S-PH	967094601	2017-10	-
SRTZ260F	967094501	2017-10	-

Affected markets

Australia, Canada, United States.

Description

For some products sticking or jammed throttle may occur. The issue is caused by dust between the carburetor body and the rotary valve. Without the dust between the carburetor body and the rotary valve, sticking will not occur.

Action

	Product sold to end user	Residual inventory not yet sold
What is required:	Service is required	No action is required
When to do:	Only if encountered	
What to do:	Perform service	
How to do:	Follow instruction below	

Parts information

Part no.	Part description	Quantity	Old part no.
587078401	CARBURETTOR	1	-

Warranty reporting information

Normal warranty rules apply. A warranty claim must be filed for each unit serviced, even if service is labor only. Please include full serial number. All claims must be sent through our warranty process using only the information listed below:

Field	Selection or Entry
Claim type (inventory)	Non required
Claim type (end users)	1 - Warranty
Failure description	B1190004A-15
Component code	158 Throttle or choke flap
Defect code	07 Jammed / Seized
Labor allowance	4 units (24 minutes)

Additional information

1. Remove the covers
2. Release both the screws on the top of the carburetor (figure 1)

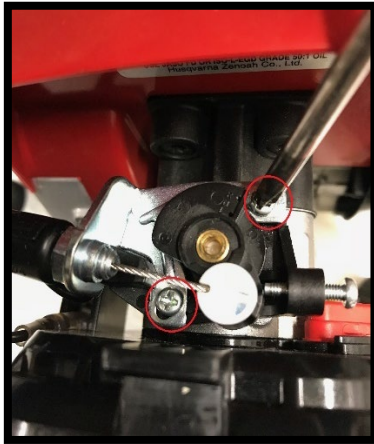


Figure 1:

3. Lift out the rotary valve from the carburetor body
4. Clean the rotary valve and the carburetor body by using engine parts cleaner
5. Mount back the rotary valve to the carburetor body
6. Tighten the two screws with 0.6 - 0.8 Nm

7. Add lubricant on the tip of a flat screwdriver (figure 2)

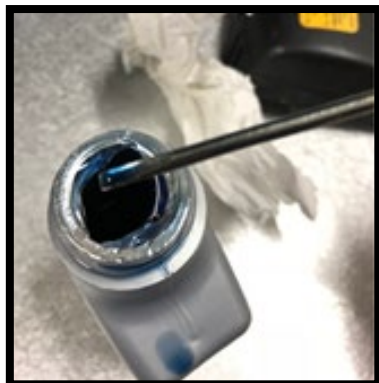


Figure 2:

8. Apply the lubricant on the throttle axis (underneath the rubber sealing) with the flat screwdriver (figure 3)



Figure 3:

9. Pull the trigger/throttle control five times
10. Mount back the covers

Revision History

Rev.	Date	Order id.	Description
A	2019-03	SB-4128	Created